



Business Disaster Contingency Plan

Operations Infrastructure

P3Software currently has "production servers" operating in 3 physically separate locations: Andover MA, Phoenix AZ and Sydney NSW AU. Each of these servers can host NetPlus customer data files.

The P3Software Administrative Database which is used to administer licenses, send email communications and receive RFQ responses operates on the Main Administrative Hub Server. Currently the Andover MA server serves as the main administrative hub. Each of the other "Production Servers" is configured so that they could operate as the P3Software administrative hub.

Data Back-Ups

All NetPlus customers data folders are backed up daily and transferred to a 4th "Back-Up" server located Phoenix AZ. The P3Software Administrative Database is backed up nightly and transferred to the 4th "Back-Up" server.

Disaster Recovery

In the event of a catastrophe at one data center, the back up files would be used to create customer NetPlus groups on one of the "Production" servers at a different location. The relocated NetPlus groups would then be reconfigured to get their data from the new server. Users in each group would then start receiving data from the new server location.

If the P3Software Licensing and Administrative server goes down, a similar procedure goes into place. In this case the database and operating scripts would be loaded onto one of the other "Production Servers". The "P3Software.com" domain registration would also be updated to point to the new server.